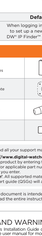
DW

Quick Start Guide

MEGApix IP Cameras

DWC-VSBD048I - 2.8mm fixed lens
DWC-VSBD048MI - 2.8 - 12mm vari-focal lens



Default Login Information: admin | admin

When logging into the camera for the first time, you will be prompted to set up a new password. You can set the new password using the DW IP Finder™ software or directly from the camera's browser menu.

WHAT'S IN THE BOX

Quick setup and installation guides		1 set	Tapping screws – 4pcs		1 set
Mounting template		1	Plastic plugs – 4pcs		1 set
Waterproof cap		1 set	Machine screw – 1pc		1
Rubber plug		1 Set			

NOTE: Download all your support materials and tools in one place

1. Go to: **http://www.digital-watchdog.com/resources**
2. Enter the model number of your camera and click the **"Search by Product"** search bar. Results for applicable part numbers will populate automatically based on the part number you enter.
3. Click **"Download All"** to download all supported materials, including manuals and quick start guide (QSGs) will appear in the results.

Attention: This document is intended to serve as a quick reference for the initial set up. It is recommended that the user read the entire instruction manual for complete and proper installation and usage.

SAFETY AND WARNING INFORMATION

Read through this Installation Guide carefully before installing the product. Keep the Installation Guide for future reference. See the user manual for more information on the proper installation, use and care of the product. These instructions are intended to ensure that users can use the product correctly to avoid danger or property loss. The following safety symbols are used to indicate the level of potential hazard:

WARNING

1. In the use of the product, you must be strict compliance with the electrical safety regulations of the nation and region. Please check whether the power supply is correct before using the camera.
2. Be sure to use only the standard adapter specified in the specification sheet. Using any other adapter could cause fire, electrical shock, or damage to the product.
3. Do not connect multiple cameras to a single adapter. Exceeding the capacity may cause excessive heat or fire hazard.
4. Securely plug the power cord into the power source. An insecure connection may cause a fire.
5. When connecting or disconnecting power to hot-plug this product, power off if first to avoid injury.
6. Do not install in a location subject to elevated temperature, low temperature, or high humidity. Doing so may cause fire or electric shock.
7. Do not expose the camera objects (e.g. screwdrivers, coins, metal items, etc.) or containers filled with water on top of the camera. Doing so may cause personal injury due to fire, electric shock, or falling objects.
8. Do not install in humid, dusty, or sooty locations. Doing so may cause fire or electric shock.
9. If any unusual smells or smoke come from the unit, stop using the product at once. Immediately disconnect the power source and contact us. Continued use in such a condition may cause fire or electric shock. Never try to repair this product on your own.
10. If any equipment is used nearby, do not apply water directly onto parts of the product. Doing so may cause fire or electric shock.

CAUTION

1. Wear proper safety gear when installing and wiring the product.
2. Do not drop objects or apply excessive impact to the product. It may cause damage.
3. Do not install in a location subject to vibration or magnetic interference.
4. Do not install near any heat source such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
5. The product must be installed by a licensed technician in accordance with the national electrical code.
6. To prevent damage, avoid applying excessive force to the housing.
7. Do not disassemble the housing; no serviceable parts inside. Refer all servicing to the manufacturer. Unauthorized servicing will void the warranty.
8. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the product.
9. If any equipment is used nearby, be sure that the surface is level and the service is not exposed to the laser beam as that may damage the sensor module.
10. If the product is to be mounted to a wall or ceiling bracket, be sure to turn off the power and then move or reinstall it.
11. Keep the product away from magnetic interference. Magnetic interference may cause product malfunction.
12. Always use hardware (e.g. screws, anchors, bolts, locking nuts, etc.) compatible with the mounting surface and the weight of the product when installing the product.
13. Do not touch the camera's lens or sensor module with fingers. If cleaning is necessary, please use a clean cloth that is free of dust, and gently wipe it with ethanol or distilled water. Be careful not to scratch the lens.
14. Do not attempt to open the housing. For internal inspection, cleaning, and maintenance, please contact your local supplier.
15. Always use hardware (e.g. screws, anchors, bolts, locking nuts, etc.) compatible with the mounting surface and the weight of the product when installing the product.
16. Use only power supplies listed in the user manual or other documents specified by the manufacturer, or sold with the product.
17. Unplug this product when a cart is used. Use caution when moving the cart/product combination to avoid injury from tip-over.
18. Refer all servicing to qualified service personnel. Servicing is needed when the product has been damaged in any way, such as power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the product, the product has been exposed to rain or moisture, does not operate normally, or has been dropped.

STEP 1 – PREPARING TO MOUNT THE CAMERA

Using the mounting template or the camera itself, mark and drill the necessary holes in the wall or ceiling.

STEP 2 – POWERING THE CAMERA

Pass the wires through and make all necessary connections.

Use a PoE Switch or PoE Injector to connect data and power to the camera using a single Ethernet cable.

Use a non-PoE Switch to connect data using an Ethernet cable and use a power adapter to power the camera.

Power requirements	Power consumption
DC12V, PoE (IEEE 802.3af class 3). Adapter not included.	<8W

If needed, install the waterproof cap.

NOTE: In extreme environments use of an outdoor rated sealer is recommended.

STEP 3 – INSTALLING THE CAMERA

1. Attach the main body to the mount bracket by tightening the lock screw.
2. Adjust the camera's tilt and angle by loosening the tilting ring at the base of the camera's bracket.

STEP 4 – CABLING

Use the diagram below to properly connect power, network and audio to the camera.

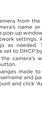
STEP 5 – MANAGING THE SD CARD (OPTIONAL)

1. Remove the cover dome to access the SD card slot.
2. Insert class 10 SD/SDHC/SDXC card into the SD card slot (max 256GB).
3. Press the card inward until it clicks to release from the card slot.

Resetting the camera:
Press the reset button for five (5) seconds to initiate a reset of all the settings, including network settings.

STEP 6 – DW® IP FINDER™

Use the DW® IP Finder™ software to scan the network and detect all MEGApix® cameras, set the camera's network settings or access the camera's web client.



Network Setup

1. To install the DW IP Finder, go to: http://www.digital-watchdog.com
2. Enter "DW IP Finder" on the search box at the top of the page.
3. Click the "Software" tab on the DW IP Finder page to download and install the installation file.
4. Open the DW IP Finder and click 'Scan Devices'. It will scan the selected network for all supported devices and list the results in the table. During the scan, the DW® logo will turn grey.
5. When connecting to the camera for the first time, a password must be set.
   a. Check the box next to the camera in the IP Finder's search results. You can select multiple cameras.
   b. Click "Bulk Password Assign" on the left.
   c. Enter admin/admin for the current username and password. Enter a new username and password to the right.
   d. Passwords must have a minimum of eight (8) characters and at least four (4) combinations of uppercase and lowercase letters, numbers and special characters. Passwords cannot contain the user ID.
   e. Click "change" to apply all changes.

6. Select a camera from the list by double-clicking on the camera's name or clicking on the 'Click' button. The pop-up window will show the camera's network settings. Change the IP address to match the settings as needed. The camera's network settings are set to DHCP by default.
7. To access the camera's web page, click on the 'Website' button.
8. To save changes made to the camera's settings, enter the username and password of the camera's admin account and click 'Apply'.

9. Select 'DHCP' for the camera to automatically receive its IP address from the DHCP server.
10. Select 'Static' to manually enter the camera's IP address, (Sub)Netmask, Gateway and DNS information.
11. The camera's IP must be set to static if connecting to Spectrum® IPVMS.
12. Contact your network administrator for more information.
13. To access the camera from an external network, port forwarding must be set in your network's router.

STEP 7 – WEB VIEWER

The GUI display may differ by camera models.

1. Find the camera using the DW IP Finder.
2. Double-click on the camera's view in the results table.
3. Press the 'Website' button. The camera's web viewer will open up in your default web browser
4. Enter the camera's username and password you setup in the DW IP Finder. If you did not setup a new username and password via the DW IP Finder, a message will direct you to setup a new password for the camera before gaining access.

To open the camera using the web browser:

1. Open a web browser.
2. Enter the camera's IP address and port in the address bar. Example: http://<ipaddress>:<port>. Port forwarding may be necessary to access the camera from a different network. Contact your network administrator for more information.
3. Enter the camera's username and password you setup in the DW IP Finder.

NOTE: Some menu options may not be available based on the camera model. See the full manual for more information.

NOTE: Please see the full product manual for web viewer setup, functions and camera settings options.

NOTE: This product is covered by one or more claims of the HEVC Patents listed at patentlist.hevcadvance.com.

Toll Free: (866) 446-3595 / (813) 888-9555
Technical Support Hours: 9:00AM – 8:00PM EST, Monday through Friday

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